

PROJECT OPTIONS

COMPLIANCE CONCERNS
 CONTRACT MANAGEMENT
 COST CULTURE
 DEPARTMENTAL CAPACITY
 GOVERNANCE / POLICIES
 INTERNAL COMMUNICATIONS
 KPI MANAGEMENT
 MAVERICK SPEND
 PEOPLE MANAGEMENT
 PROCESS MANAGEMENT
 RATIONALIZING DEMAND
 SKILLS & TIME UTILIZATION
 SOURCING MANAGEMENT
 SPEND ANALYSIS
 SUPPLIER MANAGEMENT
 TECHNOLOGY MANAGEMENT

ENTERPRISE BENEFITS

BENEFIT CULTURE
 COST REDUCTION
 EXPERT NETWORK
 INNOVATION & TOOLS
 LEVERAGED TIME
 PEACE OF MIND
 UNBIASED ASSESSMENT

PRICING STRUCTURE

FIXED FEE
 FOCUSED ON ROI
 NO HOURLY METER

PROJECT OVERVIEW

- **CLIENT:** CEO/CFO of \$150M Enterprise
- **CLIENT NEED:** Assess Enterprise's policies and procedures to determine alignment and adherence to drive mission, competitiveness and cost reduction. Bring current Policies & Procedures manual despite no available manpower to complete.
- **PROJECT OBJECTIVE:** Update Enterprise's policies and procedures, Increase communication frequency of policies and procedures, Eliminate inefficient and outdated policies and procedures, Carry-out Enterprise mission as intended, Assess compliance.
- **PROJECT VALUE:** Reduce unacceptable outcomes, Enhanced efficiency, Improved communication leads to happier employees, Tighter compliance leads to better performing Enterprise.
- **PROJECT METRICS:** 1) Policy compliance, 2) Decreased maverick actions, 3) Policy and procedure communication frequency and 4) Employee morale
- **PROJECT DURATION:** 120 days

PROJECT APPROACH

- Examined all existing policies and procedures, their goals and how they align to the department and/or organization.
- Conducted comprehensive interviews, surveys and observations to assess alignment to various missions within multiple levels of Enterprise.
- Gathered all data and applied the Expense Assist Vulnerability Index© to identify the severity of the vulnerabilities and plan for treatment.
- Designed customized treatment for each identified vulnerability and weakness to drive the desired Project Objective.

PROJECT OUTCOMES

1. Identified inefficient policies and procedures that no longer drove desired optimal output. Created new policies and procedures to realign goals and optimal output.
2. Increased Enterprise efficiency and competitiveness.
3. Updated policies and procedures manual by department and Enterprise.
4. Improved communication frequency between management and employees regarding policies and procedures to maintain alignment.
5. Decreased unacceptable outcomes through tighter compliance.
6. Improved employee morale because they feel a heightened sense of being needed and wanted due to incentives.

Assess. Identify. Treat. Grow.